

TERMS AND CONDITIONS

1. Detailed description of goods and/or services

THE DOMINO FOUNDATION (NPO 037/703) is a registered Non-profit Organisation and Public Benefits Organisation involved with community development.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 3 days and delivery confirmed by way of email.

3. Return and Refunds policy

The provision of goods and services by THE DOMINO FOUNDATION is subject to availability. In cases of unavailability, THE DOMINO FOUNDATION will refund the client in full within 30 days. Cancellation of orders by the client will attract a 0% administration fee.

5. Customer Privacy policy

THE DOMINO FOUNDATION shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569

6. Payment options accepted

Payment may be made via Visa and MasterCard or by bank transfer into THE DOMINO FOUNDATION bank account, the details of which will be provided on request.

7. Card acquiring and security

Card transactions will be acquired for THE DOMINO FOUNDATION via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by THE DOMINO FOUNDATION separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

THE DOMINO FOUNDATION takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and THE DOMINO FOUNDATION chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

THE DOMINO FOUNDATION may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by THE DOMINO FOUNDATION, a NPO based in South Africa with registration number NPO 037/703.

14. THE DOMINO FOUNDATION contact details

Company Physical Address: 37 Mackeurtan Avenue, Durban North, 4051.

Email: admin@domino.org.za Telephone: +27 31 563 9605